

FREQUENTLY ASKED QUESTIONS ON-LINE REPORTING

- **If your situation does not fit the criteria listed for on-line reporting you may call the non-emergency line 870-763-4411 and press 5 to speak to an officer or dial 911 for an emergency response.**
- **When a crime takes place outside the city limits of the City of Blytheville you cannot file a report (on-line or otherwise) with the Blytheville Police Department. We recommend you use the Internet to search out the appropriate Law Enforcement agency.**
- **An offender is listed when you or someone else witnessed or otherwise knows who committed a crime.**
- **A suspect is a person that you or someone else has good reason to believe someone committed a crime you are not accusing someone if you just suspect them and you should list them as a suspect.**
- **No, we can't make an arrest just from the filing of a report. Unless the offense happened in the officers presence, is a felony, a shoplifting, domestic violence related with signs of recent injury, in order to have someone arrested you will need to seek a warrant. See FAQ Warrants**
- **If your credit or debit card was used without your authorization you can file an identity theft report on-line. Please note however in all financial or identity theft cases there is substantial documentation needed to investigate the case. No investigation will be conducted until you provide the documents to us. This includes but not limited to any and all credit / debit card records, banking records, business records etc that may be required.**
- **Unfortunately there is no report for simply lost property. There is no crime in losing something and there is no crime in simply finding something. Many reporters will mistake the theft of lost, mislaid or delivered laws to mean this however you must show that someone found your property and didn't make the effort to return it. Unfortunately lost property is just lost property without proof of theft.**
- **If you are having technical problems filing a report on-line we suggest you try a different computer, mobile devices may or may not work on our website.**
- **Depending on the call volume and availability of officers you may be able to file your report by phone 870-763-4411 and press 5 to speak to an officer, or by visiting the police department lobby.**
- **To obtain a copy of your police report you can purchase a printed copy from the department Administrative Division clerk or you can e-mail your request and have it e-mailed back to you for free by visiting our Division's Page and emailing your request there.**
- **If you filed your report on-line, depending on report volume, you will usually receive an e-mail confirmation with your report # within five business days.**
- **Incident Reports are usually ready within 5 business days from the date you filed the report. Some reports may not be released for various reasons including juvenile crimes, active investigations etc.**
- **If you have more information you want to add to any report such as serial numbers, additional missing items, suspect or witness names etc., we cannot take that information by phone. It's best to send that information to us by e-mail or if not you can write it down and mail or hand deliver it to us.**
- **If you need assistance with Online Police Reporting, please call 870-762-0404**